Index

KEYWORD INDEX

Keywords	Quarter	Page
Alcatel CCweb - *see* Marriage of the Internet with the Call Center - *Melscoët, L.*	1	43
ALMA Vision IP - *see* ALMA Vision IP: a service assurance solution for IP-centric networks - *Mathonet, R. ; Rijsbrack, C.*	2	94
Bandwidth revolution - *see* The bandwidth revolution - *Reinaudo, C.*	3	154
Blondel medal - *see* Paul Spruyt awarded the Blondel medal by the André Eugène Blondel committee - *Camus, C.*	4	233
Bottleneck - *see* Battling the bottleneck with broadband wireless - *Rouvrais, P.*	4	269
Broadband wireless - *see* Battling the bottleneck with broadband wireless - *Rouvrais, P.*	4	269
Broadband world - *see* Network and service management in a broadband world - *Dunne, E. ; Sheppard, C.*	4	262
Call Center - *see* Redefining the Call Center: Customer Service on the Internet - *Steul, D.*	1	38
Call server - *see* Call server and services - *Schatteman, L ; Bonnet, G. ; Jadoul, M.*	2	88
CAP - *see* A market tool for analyzing the demand of a CAP using GIS - *Navarro, V. ; Ortiga, G.*	4	297
Contact center - *see* The rise of managed service offerings for contact centers - *Breeland, L.*	2	142
Corporate GSM - *see* Corporate GSM - *Rousseau, J-R. ; Cartigny, M. ; Leport, P.*	1	49
Distributed architectures - *see* Security and distributed architectures - *Abdelkrim, H. ; Ballester, L. ; Clamagirand, M. ; Fouquet, G. ; Marquet, B.*	2	Internet
DSL architecture - *see* Video over DSL architecture - *Merriman, P.*	4	250
Future Proofing and Innovation - *see* Future Proofing and Innovation: A Paradox ? - *Baujard, O.*	1	5
High speed DWDM backbone networks - *see* Evolution of high speed DWDM backbone networks - *Ollivier, F-X. ; Thompson, S. ; Zugno, C.*	3	181
IN@Internet - *see* IN@Internet: Intelligent Network services for the new world - *Jadoul, M. ; O'Pella, L.*	2	123
Intelligent Network services - *see* IN@Internet: Intelligent Network services for the new world - *Jadoul, M. ; O'Pella, L.*	2	123
IP-centric networks - *see* ALMA Vision IP: a service assurance solution for IP-centric networks - *Mathonet, R. ; Rijsbrack, C.*	2	94
Linux - *see* Porting OmniPCX 4400 to Windows NT and Linux- *Courcoux, G ; Vitonne, P.*	1	31
Location-based services - *see* Impact of location-based services on the mobility market - *Mourau, L.*	2	Internet
Mobile Office - *see* Mobile Office: combining the benefits benefits of IN and IT - *Kausl, R.*		116
Mobility services - *see* Mobile or mobility? Evolution of mobility services - *Peters, M. ; Roscam, R.*	2	109
Multi-access networks - *see* Multi-access networks - *Brazeau, A.*	4	240
Multi-technology transport networks - *see* Network management for multi-technology transport networks - *Fogliata, P. ; Gautier, Y. ; Malpezzi, E. ; Spinelli, C. ; Vandereviere, M.*	3	211
Multi-terabit/s transmission - *see* Multi-terabit/s transmission over Alcatel TeraLight™ fiber - *Bigo, S. ; Idler, W.*	4	288
Multi-terminal portal - *see* Multi-terminal portals: requirements and opportunities - Dorbes, G.	2	148
Multiservice platform - *see* SDH/SONET evolving to a multiservice platform: Multi-service nodes and gateways - *Marazza, D. ; Kleine-Altekamp, H.*	3	203
Network and service management - *see* Network and service management in a broadband world - *Dunne, E. ; Sheppard, C.*	4	262
Network management - *see* Network management for multi-technology transport networks - *Fogliata, P. ; Gautier, Y. ; Malpezzi, E. ; Spinelli, C. ; Vandereviere, M.*	3	211
New commerce - *see* New commerce - *Gys, L.*	2	75
New multimedia services - *see* New multimedia services using a server architecture - *Anquetil, L-P. ; Bonnet, G. ; Lapierre, M. ; Van Leekwijck, W. ; Willekens, G.*	2	101
OmniOffice - *see* Voice over IP in Alcatel OmniPCX 4400 and OmniOffice - *Boullet, M.*	1	7
OmniOffice Platform - *see* Systems for Small Enterprises: Upgrades to the Alcatel OmniOffice Platform and the Use of Linux - *Boulet, J-L. ; Marchesin, A.*	1	26
OmniPCX 4400 - *see* Voice over IP in Alcatel OmniPCX 4400 and OmniOffice - *Boullet, M.*	1	7
Open services platform - *see* Alcatel open services platform enabling new generation services - *De Beule, S.*	2	81
Optical backbone network - *see* Optical cross-connects: the newest element of the optical backbone network - *Perrier, P. ; Thompson, S.*	3	195
Optical components - *see* Optical components for the new millenium - *Chrétien, G.*	3	221
Optical cross-connects - *see* Optical cross-connects: the newest element of the optical backbone network - *Perrier, P. ; Thompson, S.*	3	195
Optical transmission - *see* Optical transmission moving towards an all-IP world - *Coltro, C. ; Grammel, G.*	3	157
Packaging - *see* Packaging Customer Services - *Omnès, J-P.*	1	58
Packetized Voice Transport - *see* Quality Bounds for Packetized Voice Transport - *De Vleeschauwer, D. ; Janssen, J. ; Petit, G.H. ; Poppe, F.*	1	19
Passive optical network - *see* ATM passive optical network - *Klimek, M.*	4	258
Quality Bounds - *see* Quality Bounds for Packetized Voice Transport - *De Vleeschauwer, D. ; Janssen, J. ; Petit, G.H. ; Poppe, F.*	1	19
Quality of Service - *see* Quality of Service: A Global Solution for Enterprises - *Levillain, P. ; Fischer, P.*	1	13
SDH/SONET - *see* SDH/SONET evolving to a multiservice platform: Multi-service nodes and gateways - *Marazza, D. ; Kleine-Altekamp, H.*	3	203
Server architecture - *see* New multimedia services using a server architecture - *Anquetil, L-P. ; Bonnet, G. ; Lapierre, M. ; Van Leekwijck, W. ; Willekens, G.*	2	101
Siplets - *see* Siplets: Java-based service programming for IP telephony - *Van Leekwijck, W. ; Brouns, D.*	2	Internet
Soft terminal - *see* The soft terminal: extending service intelligence from the network to the terminal - *Chantrain, D. ; Handekyn, K. ; Vanderstraeten, H.*	2	135
Speech recognition - *see* Speech recognition - *Jedruszek, J.*	2	129
Submarine optical networks - *see* Submarine optical networks at the threshold of Tbit/s per fiber capability - *Gautheron, O.*	3	171
Technical Support Process - *see* Commercializing the Technical Support Process - *Maillard, S.*	1	63
TeraLight™ fiber - *see* Multi-terabit/s transmission over Alcatel TeraLight™ fiber - *Bigo, S. ; Idler, W.*	4	288
Use of Linux - *see* Systems for Small Enterprises: Upgrades to the Alcatel OmniOffice Platform and the Use of Linux - *Boulet, J-L. ; Marchesin, A.*	1	26
VDSL - *see* VDSL: fiber-fast data transmission over copper pairs - *Antoine, P. ; De Wilde, W. ; Gendarme, C. ; Schlestraete, S. ; Spruyt, P.*	4	277
Voice over IP - *see* Voice over IP in Alcatel OmniPCX 4400 and OmniOffice - *Boullet, M.*	1	7
Voice services - *see* Delivering voice services over DSL - *Verhoeyen, M.*	4	244
Windows NT - *see* Porting OmniPCX 4400 to Windows NT and Linux - *Courcoux, G ; Vitonne, P.*	1	31

Index

KEYWORD INDEX

Keywords	Quarter	Page
Alcatel CCweb - *see* Marriage of the Internet with the Call Center - *Melscoët, L.*	1	43
ALMA Vision IP - *see* ALMA Vision IP: a service assurance solution for IP-centric networks - *Mathonet, R. ; Rijsbrack, C.*	2	94
Bandwidth revolution - *see* The bandwidth revolution - *Reinaudo, C.*	3	154
Blondel medal - *see* Paul Spruyt awarded the Blondel medal by the André Eugène Blondel committee - *Camus, C.*	4	233
Bottleneck - *see* Battling the bottleneck with broadband wireless - *Rouvrais, P.*	4	269
Broadband wireless - *see* Battling the bottleneck with broadband wireless - *Rouvrais, P.*	4	269
Broadband world - *see* Network and service management in a broadband world - *Dunne, E. ; Sheppard, C.*	4	262
Call Center - *see* Redefining the Call Center: Customer Service on the Internet - *Steul, D.*	1	38
Call server - *see* Call server and services - *Schatteman, L ; Bonnet, G. ; Jadoul, M.*	2	88
CAP - *see* A market tool for analyzing the demand of a CAP using GIS - *Navarro, V. ; Ortiga, G.*	4	297
Contact center - *see* The rise of managed service offerings for contact centers - *Breeland, L.*	2	142
Corporate GSM - *see* Corporate GSM - *Rousseau, J-R. ; Cartigny, M. ; Leport, P.*	1	49
Distributed architectures - *see* Security and distributed architectures - *Abdelkrim, H. ; Ballester, L. ; Clamagirand, M. ; Fouquet, G. ; Marquet, B.*	2	Internet
DSL architecture - *see* Video over DSL architecture - *Merriman, P.*	4	250
Future Proofing and Innovation - *see* Future Proofing and Innovation: A Paradox ? - *Baujard, O.*	1	5
High speed DWDM backbone networks - *see* Evolution of high speed DWDM backbone networks - *Ollivier, F-X. ; Thompson, S. ; Zugno, C.*	3	181
IN@Internet - *see* IN@Internet: Intelligent Network services for the new world - *Jadoul, M. ; O'Pella, L.*	2	123
Intelligent Network services - *see* IN@Internet: Intelligent Network services for the new world - *Jadoul, M. ; O'Pella, L.*	2	123
IP-centric networks - *see* ALMA Vision IP: a service assurance solution for IP-centric networks - *Mathonet, R. ; Rijsbrack, C.*	2	94
Linux - *see* Porting OmniPCX 4400 to Windows NT and Linux- *Courcoux, G ; Vitonne, P.*	1	31
Location-based services - *see* Impact of location-based services on the mobility market - *Mourau, L.*	2	Internet
Mobile Office - *see* Mobile Office: combining the benefits benefits of IN and IT - *Kausl, R.*		116
Mobility services - *see* Mobile or mobility? Evolution of mobility services - *Peters, M. ; Roscam, R.*	2	109
Multi-access networks - *see* Multi-access networks - *Brazeau, A.*	4	240
Multi-technology transport networks - *see* Network management for multi-technology transport networks - *Fogliata, P. ; Gautier, Y. ; Malpezzi, E. ; Spinelli, C. ; Vandereviere, M.*	3	211
Multi-terabit/s transmission - *see* Multi-terabit/s transmission over Alcatel TeraLight™ fiber - *Bigo, S. ; Idler, W.*	4	288
Multi-terminal portal - *see* Multi-terminal portals: requirements and opportunities - Dorbes, G.	2	148
Multiservice platform - *see* SDH/SONET evolving to a multiservice platform: Multi-service nodes and gateways - *Marazza, D. ; Kleine-Altekamp, H.*	3	203
Network and service management - *see* Network and service management in a broadband world - *Dunne, E. ; Sheppard, C.*	4	262
Network management - *see* Network management for multi-technology transport networks - *Fogliata, P. ; Gautier, Y. ; Malpezzi, E. ; Spinelli, C. ; Vandereviere, M.*	3	211
New commerce - *see* New commerce - *Gys, L.*	2	75
New multimedia services - *see* New multimedia services using a server architecture - *Anquetil, L-P. ; Bonnet, G. ; Lapierre, M. ; Van Leekwijck, W. ; Willekens, G.*	2	101
OmniOffice - *see* Voice over IP in Alcatel OmniPCX 4400 and OmniOffice - *Boullet, M.*	1	7
OmniOffice Platform - *see* Systems for Small Enterprises: Upgrades to the Alcatel OmniOffice Platform and the Use of Linux - *Boulet, J-L. ; Marchesin, A.*	1	26
OmniPCX 4400 - *see* Voice over IP in Alcatel OmniPCX 4400 and OmniOffice - *Boullet, M.*	1	7
Open services platform - *see* Alcatel open services platform enabling new generation services - *De Beule, S.*	2	81
Optical backbone network - *see* Optical cross-connects: the newest element of the optical backbone network - *Perrier, P. ; Thompson, S.*	3	195
Optical components - *see* Optical components for the new millenium - *Chrétien, G.*	3	221
Optical cross-connects - *see* Optical cross-connects: the newest element of the optical backbone network - *Perrier, P. ; Thompson, S.*	3	195
Optical transmission - *see* Optical transmission moving towards an all-IP world - *Coltro, C. ; Grammel, G.*	3	157
Packaging - *see* Packaging Customer Services - *Omnès, J-P.*	1	58
Packetized Voice Transport - *see* Quality Bounds for Packetized Voice Transport - *De Vleeschauwer, D. ; Janssen, J. ; Petit, G.H. ; Poppe, F.*	1	19
Passive optical network - *see* ATM passive optical network - *Klimek, M.*	4	258
Quality Bounds - *see* Quality Bounds for Packetized Voice Transport - *De Vleeschauwer, D. ; Janssen, J. ; Petit, G.H. ; Poppe, F.*	1	19
Quality of Service - *see* Quality of Service: A Global Solution for Enterprises - *Levillain, P. ; Fischer, P.*	1	13
SDH/SONET - *see* SDH/SONET evolving to a multiservice platform: Multi-service nodes and gateways - *Marazza, D. ; Kleine-Altekamp, H.*	3	203
Server architecture - *see* New multimedia services using a server architecture - *Anquetil, L-P. ; Bonnet, G. ; Lapierre, M. ; Van Leekwijck, W. ; Willekens, G.*	2	101
Siplets - *see* Siplets: Java-based service programming for IP telephony - *Van Leekwijck, W. ; Brouns, D.*	2	Internet
Soft terminal - *see* The soft terminal: extending service intelligence from the network to the terminal - *Chantrain, D. ; Handekyn, K. ; Vanderstraeten, H.*	2	135
Speech recognition - *see* Speech recognition - *Jedruszek, J.*	2	129
Submarine optical networks - *see* Submarine optical networks at the threshold of Tbit/s per fiber capability - *Gautheron, O.*	3	171
Technical Support Process - *see* Commercializing the Technical Support Process - *Maillard, S.*	1	63
TeraLight™ fiber - *see* Multi-terabit/s transmission over Alcatel TeraLight™ fiber - *Bigo, S. ; Idler, W.*	4	288
Use of Linux - *see* Systems for Small Enterprises: Upgrades to the Alcatel OmniOffice Platform and the Use of Linux - *Boulet, J-L. ; Marchesin, A.*	1	26
VDSL - *see* VDSL: fiber-fast data transmission over copper pairs - *Antoine, P. ; De Wilde, W. ; Gendarme, C. ; Schlestraete, S. ; Spruyt, P.*	4	277
Voice over IP - *see* Voice over IP in Alcatel OmniPCX 4400 and OmniOffice - *Boullet, M.*	1	7
Voice services - *see* Delivering voice services over DSL - *Verhoeyen, M.*	4	244
Windows NT - *see* Porting OmniPCX 4400 to Windows NT and Linux - *Courcoux, G ; Vitonne, P.*	1	31

Authors	Quarter	Page
Abdelkrim, H. ; Ballester, L. ; Clamagirand, M. ; Fouquet, G. ; Marquet, B. - *Security and distributed architectures*	2	Internet
Anquetil, L-P. ; Bonnet, G. ; Lapierre, M. ; Van Leekwijck, W. ; Willekens, G. - *New multimedia services using a server architecture*	2	101
Antoine, P. ; De Wilde, W. ; Gendarme, C. ; Schlestraete, S. ; Spruyt, P. - *VDSL: fiber-fast data transmission over copper pairs*	4	277
Ballester, L. see Abdelkrim, H.	2	Internet
Baujard, O. - *Editorial*	2	73
Baujard, O. - *Future Proofing and Innovation: A Paradox ?*	1	5
Bigo, S. ; Idler, W. - *Multi-terabit/s transmission over Alcatel TeraLight™ fiber*	4	288
Bonnet, G. see Anquetil, L-P.	2	101
Bonnet, G. see Schatteman, L.	2	88
Boulet, J-L. ; Marchesin, A. - *Systems for Small Enterprises: Upgrades to the Alcatel OmniOffice Platform and the Use of Linux*	1	26
Boullet, M. - *Voice over IP in Alcatel OmniPCX 4400 and OmniOffice*	1	7
Brazeau, A. - *Multi-access networks*	4	240
Breeland, L. - *The rise of managed service offerings for contact centers*	2	142
Brouns, D. see Van Leekwijck, W.	2	Internet
Camus, C. - *Highlight : Paul Spruyt awarded the Blondel medal by the André Eugène Blondel committee*	4	233
Cartigny, M. see Rousseau, J-R.	1	49
Chantrain, D. ; Handekyn, K. ; Vanderstraeten, H. - *The soft terminal: extending service intelligence from the network to the terminal*	2	135
Chrétien, G. - *Optical components for the new millenium*	3	221
Christinger, H. see Verhaegen, D.	2	Internet
Clamagirand, M. see Abdelkrim, H.	2	Internet
Coltro, C. ; Grammel, G. - *Optical transmission moving towards an all-IP world*	3	157
Courcoux, G. ; Vitonne, P. - *Porting OmniPCX 4400 to Windows NT and Linux*	1	31
De Beule, S. - *Alcatel open services platform enabling new generation services*	2	81
De Vleeschauwer, D. ; Janssen, J. ; Petit, G. H. ; Poppe, F. - *Quality Bounds for Packetized Voice Transport*	1	19
De Wilde, W. see Antoine, P.	4	277
Dorbes, G. - *Multi-terminal portals: requirements and opportunities*	2	148
Dunne, E. ; Sheppard, C. - *Network and Service Management in a Broadband World*	4	262
Erman, M. - *Preparing the future*	3	163
Fisher, P. ; Levillain, P. - *Quality of Service: A Global Solution for Enterprises*	1	13
Flynn, P. - *Editorial*	4	238
Fogliata, P. ; Gautier, Y. ; Malpezzi, E. ; Spinelli, C. ; Vandereviere, M. - *Network management for multi-technology transport networks*	3	211
Fouquet, G. see Abdelkrim, H.	2	Internet
Gautheron, O. - *Submarine optical networks at the threshold of Tbit/s per fiber capability*	3	171
Gautier, Y. see Fogliata, P.	3	211
Gendarme, C. see Antoine, P.	4	277
Grammel, G. see Coltro, C.	3	157
Gys, L. - *New Commerce*	2	75
Handekyn, K. see Chantrain, D.	2	135
Idler, W. see Bigo, S.	4	288
Jadoul, M. ; O'Pella, L. - *IN@Internet™: Intelligent Network services for the new world*	2	123
Jadoul, M. see Schatteman, L.	2	88
Janssen, J. see De Vleeschauwer, D.	1	19
Jedruszek, J. - *Speech recognition*	2	129
Kausl, R. - *Mobile Office: combining the benefits of IN and IT*	2	116
Kleine-Altekamp, H. see Marazza, D.	3	203
Klimek, M. - *ATM passive optical network*	4	258
Lapierre, M. see Anquetil, L-P.	2	101
Leport, P. see Rousseau, J-R.	1	49
Levillain, P. see Fisher, P.	1	13
Maillard, S. - *Commercializing the Technical Support Process*	1	63
Malpezzi, E. see Fogliata, P.	3	211
Marazza, D. ; Kleine-Altekamp, H. - *SDH/SONET evolving to a multiservice platform: Multi-service nodes and gateways*	3	203
Marchesin, A. see Boulet, J-L.	1	26
Marquet, B. see Abdelkrim, H.	2	Internet
Mathonet, R. ; Rijsbrack, C. - *ALMA Vision IP: a service assurance solution for IP-centric networks*	2	94
Melscoët, L. - *Alcatel CCWeb : Marriage of the Internet with the Call Center*	1	43
Merriman, P. - *Video over DSL architecture*	4	250
Moureu, L. - *Impact of location-based services on the mobility market*	2	Internet
Navarro, V. ; Ortiga, G. - *A market Tool for Analyzing the Demand of a CAP Business, via GIS*	4	297
Ollivier, F-X. ; Thompson, S. ; Zugno, C. - *Evolution of high speed DWDM backbone networks*	3	181
Omnès, J-P. - *Packaging Customer Services*	1	58
O'Pella, L. see Jadoul, M.	2	123
Ortiga, G. see Navarro, V.	4	297
Perrier, P. see Thompson, S.	3	195
Peters, M. ; Roscam, R. - *Mobile or mobility? Evolution of mobility services*	2	109
Petit, G. H. see De Vleeschauwer, D.	1	19
Poppe, F. see De Vleeschauwer, D.	1	19
Reinaudo, C. - *Editorial*	3	154
Rijsbrack, C. see Mathonet, R.	2	94
Roscam, R. see Peters, M.	2	109
Rousseau, J-R. ; Cartigny, M. ; Leport, P. - *Corporate GSM*	1	49
Rouvrais, P. - *Battling the Bottleneck with Broadband Wireless*	4	269
Schatteman, L. ; Bonnet, G. ; Jadoul, M. - *Call server and services*	2	88
Schlestraete, S. see Antoine, P.	4	277
Sheppard, C. see Dunne, E.	4	262
Spinelli, C. see Fogliata, P.	3	211
Spruyt, P. see Antoine, P.	4	277
Steul, D. - *Redefining the Call Center: Customer Service on the Internet*	1	38
Thompson, S. ; Perrier, P. - *Optical cross-connects: the newest element of the optical backbone network*	3	195
Thompson, S. see Ollivier, F-X.	3	181
Van Leekwijck, W. ; Brouns, D. - *Siplets: Java-based service programming for IP telephony*	2	Internet
Van Leekwijck, W. see Anquetil, L-P.	2	101
Vandereviere, M. see Fogliata, P.	3	211
Vanderstraeten, H. see Chantrain, D.	2	135
Verhaegen, D. ; Christinger, H. - *Increasing role of contact centers in a telco's network services environment*	2	Internet
Verhoeyen, M. - *Delivering voice services over DSL*	4	244
Vitonne, P. see Courcoux, G.	1	31
Willekens, G. see Anquetil, L-P.	2	101
Zamparini, D. - *Editorial*	1	3
Zugno, C. see Ollivier, F-X.	3	181